thermo Sphere

SMARTHOME HUB

Live well....
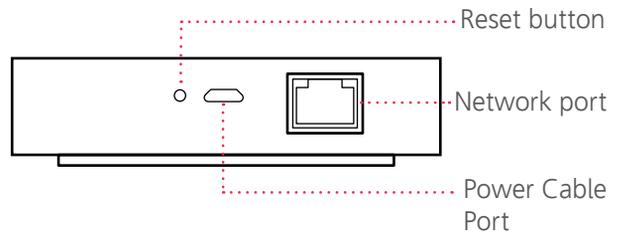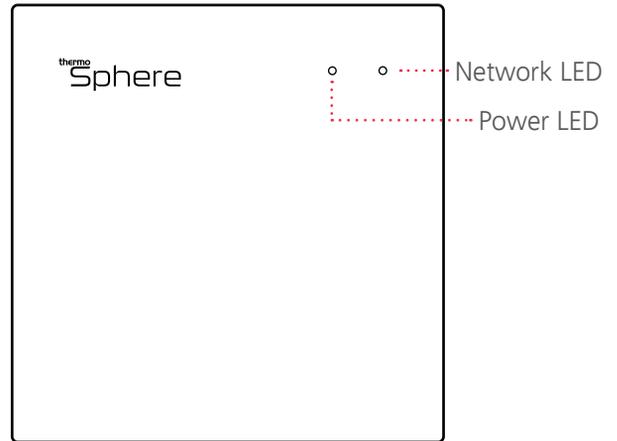
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Reset button
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Power Cable Port

Power LED

On (solid LED) - Hub has power.
Off (no LED showing) - Hub has no power
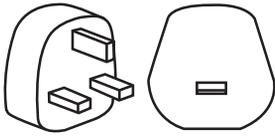
Network LED

Flashing - Connection in progress
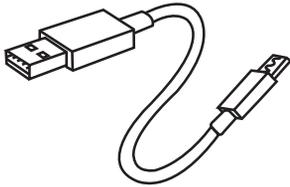**On (solid LED)** - Network established
Off (no LED showing) - No connection
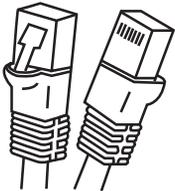
Accessories

What comes with your SmartHome Hub?

USB Plug

Power Cable

Network Cable

Installation Overview

The steps to get your SmartHome Hub up and running.

1. Connect your router and SmartHome Hub

2. Download app and create a ThermoSphere account

3. Connect your SmartHome Hub to the ThermoSphere app

4. Connect your SmartHome Thermostat to your SmartHome Hub

Connecting your router and SmartHome Hub

Ensure your router is plugged in and switched on.

1. Plug the provided power cable into your Smart Hub's USB port.

2. Plug the other end of the power cable into the provided USB plug and plug into a 230V mains socket.

3. Connect the SmartHome Hub to the router with the supplied network cable.

4. Turn your Hub on by holding the reset button for 5 seconds until the 2 LEDs on the hub stop flashing and both LEDs stay on.

If the network LED doesn't show, connection has failed. Unplug the hub and try again. Or, reset the hub by holding the reset button for 5 seconds.

Download and set up the ThermoSphere app

1. Download the ThermoSphere app from your Google Play or Apple Store.

2. Press 'Register' & 'Agree' to the Privacy Policy.

3. To register, enter your email address or mobile number, you'll need this every time you log in. Then press continue.

4. A code will be sent to your email address or phone number you used to set up your account. Use this code and enter on the app when prompted.

5. Enter a password for your account, you'll need this every time you log in.

6. Your account is all set up! Now it's time to add your SmartHome Hub to your app.

Download on the App Store

GET IT ON Google Play

Connecting your SmartHome Hub to the app

Now you've set up your ThermoSphere account, you can add your hub to the ThermoSphere app.

1. Make sure your phone is connected to the same wireless network that your hub is plugged into.

2. On your ThermoSphere app, press 'Add Device'.

3. Select 'Gateway Control'.

4. Choose 'Gateway' from the options.

5. Check your hub's 2 LEDs are on. If yes, tick the 'confirm the two green lights are on' check box and press 'next'.

6. Wait for your Hub to appear on screen, when it does, select 'ZigBee gateway'.

7. Wait for the app to add the device.

8. You're connected! Your screen will say 'added' at the top.

9. Name your hub by pressing the pencil symbol, press 'Save', and once complete press 'Done'.

You'll now be able to see your ThermoSphere SmartHome Hub listed in your connected devices.

Connecting your SmartHome Thermostat to your Hub

Now connect your SmartHome Thermostat to the Hub and to the app, then you can control your heating from anywhere.

1. Open your ThermoSphere app and select your hub from the home screen.

2. Press 'Add subdevice'. You will then be prompted to set your thermostat to pairing mode.

3. On your thermostat, press and hold both the up and down arrows together until the 'Z' symbol repeatedly flashes red.

4. On your app, press 'LED already blink'. The connection process will now begin, this can take a couple of minutes.

5. Your thermostat will appear in the device search window on the app. Tap it to complete connection. The 'Z' on the thermostat screen will now stop flashing and stay red.

6. Name your thermostat by pressing the pencil symbol.

7. Enter your chosen name and press 'Save'.

8. Once complete, press 'Done'. Your SmartHome Thermostat is now listed in your SmartHome Hub 'Added Devices'

9. You're connected! You can now control your thermostat with the ThermoSphere app.

Scan to watch

how to install

+44 (0) 800 019 5899   hello@thermosphere.com

Pairing with Amazon Alexa

Voice control with Alexa requires a compatible Amazon Echo device, an Amazon Alexa account and a ThermoSphere account.

If you do not have an Alexa account, 'visit www.alexa.amazon.com' to create one before you start.

1. We recommend using the alexa.amazon.com website to set up and link your ThermoSphere Controls with Alexa.
2. Log in to alexa.amazon.com.
3. Click on 'Skills' and search for 'Smart Life'.
4. Click 'Enable' and enter your ThermoSphere account details to link your ThermoSphere and Alexa accounts.
5. After the accounts are linked successfully, click 'Discover Devices'.
6. Alexa will discover any ThermoSphere SmartHome Controls that you have set up and connected to your Hub.
7. You can now control your electric underfloor heating with your voice!

Remember! If you rename your controls at any point within the ThermoSphere app you will have to discover devices again in your Alexa account. You can also control your thermostats from the Alexa app.

Things to try with Amazon Alexa

Alexa uses the names that you give your devices in the ThermoSphere app to identify and control the right device.

Once you're set up try asking Alexa to:

• "Turn on <device name>"

• "Turn off <device name>"

• "Set the <device name> to 27 degrees"

• "What is the temperature in <device name>?"

Pairing with Google Assistant

Voice control with Google Assistant requires a compatible Google Home device, a Google account and a ThermoSphere account.

If you do not have a Google account, visit www.google.com to create one before you start. Follow the Google instructions to set up your Google Home device.

1. Download the Google Home app from your app store and login with your Google account.
2. Open the Google Home app and open Home Control in the side menu.
3. Press the '+' button.
4. Search for 'Smart Life' and tap it.
5. Link your accounts by entering your ThermoSphere account details.
6. Google Home will discover any ThermoSphere SmartHome Controls that you have connected your SmartHome Hub.
7. You can now control your electric underfloor heating with your voice!

If you rename your controls within the ThermoSphere app at any point, you will have to discover devices again in your Google Home app.

Things to try with Google Assistant

Google Assistant uses the names that you give your devices in the ThermoSphere app to identify and control the right device.

Once you're set up try asking Google to:

• "Ok Google turn on <device name>"

• "Ok Google turn off <device name>"

• "Ok Google set the <device name> to 27 degrees"

• "Ok Google what is the temperature in <device name>?"

Warranty terms & conditions

ThermoSphere provides the SmartHome Hub with a 3 year warranty. ThermoSphere will supply a replacement product where a fault is shown to be caused by manufacture, materials or workmanship providing the goods have been installed correctly and according to installation instructions. This guarantee does not include removal, freight or installation costs.

To use the warranty, repair or service the customer must provide a purchase invoice or receipt.

If the product develops a fault within the warranty period due to normal wear and tear, ThermoSphere at its discretion will recognise whether it's a faulty product or not. If it is impossible or not economical for the manufacturer to repair the product, the manufacturer will replace the faulty product with a new unit of the same model or if there is no stock available of the same model as the product, the manufacturer will replace the product with an available equivalent product. No responsibility can be taken for altered dimensions and lining up of existing holes.

Any damage caused by improper use, carelessness or incorrect wiring is not covered.

ThermoSphere is not responsible for any monetary loss or injuries caused by improper use or installation of this product.

Please Note: Full Terms and Conditions are available on request.

Email hello@thermosphere.com to request your copy or give us a call.

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ThermoSphere is a trading name of Thermogroup Ltd

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